



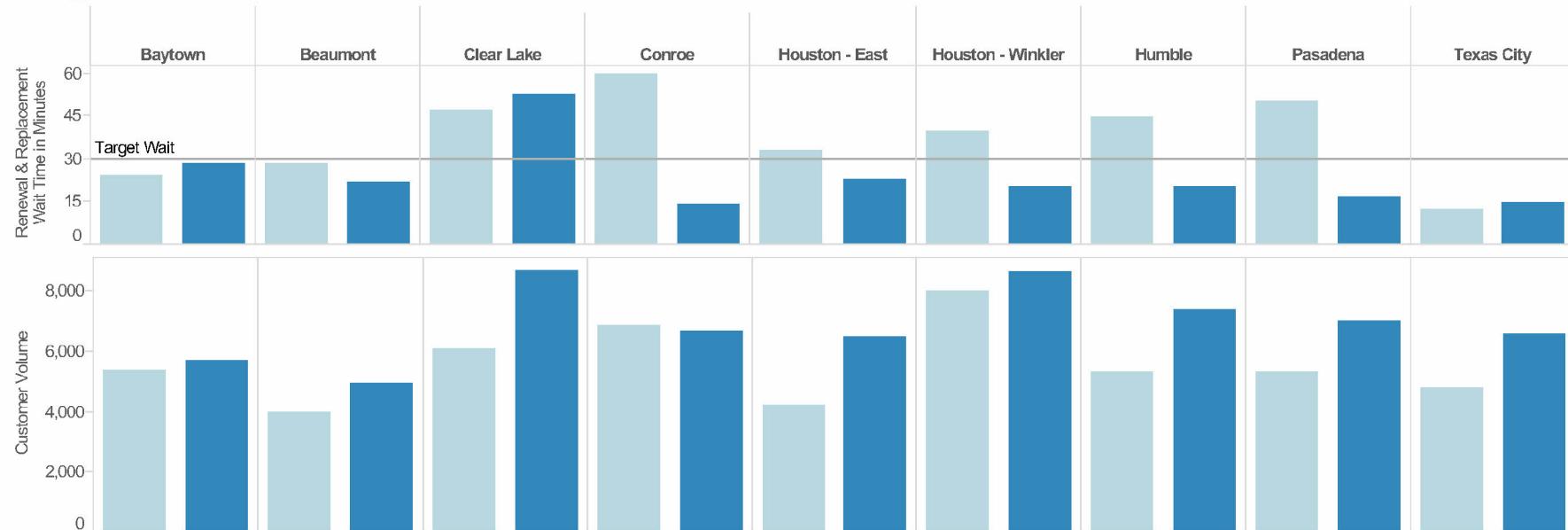
## Driver License Regional Monthly Review

Year  
2012      2013

Region 2B: East Houston

July 2013

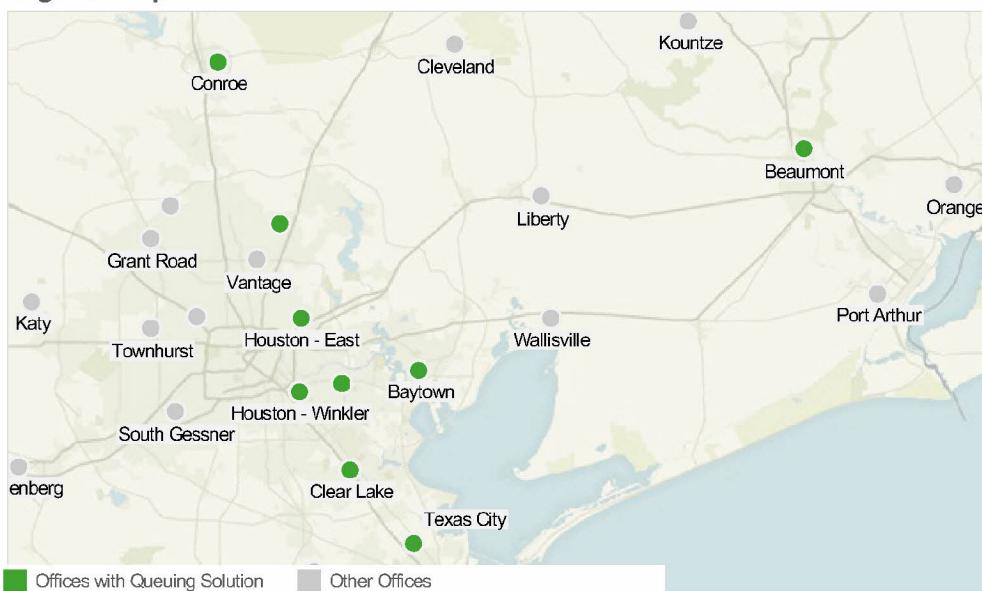
## Average Waits and Customer Volume



## Performance by Transaction Type

OfficeName	Customer Volume			Avg. Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Baytown	2,210	1,183	2,301	29	53	30
Beaumont	2,459	856	1,622	22	44	33
Clear Lake	3,962	2,688	2,033	53	59	16
Conroe	2,745	1,437	2,474	14	29	18
Houston - East	2,155	1,787	2,527	23	44	38
Houston - Winkler	3,094	1,976	3,555	20	36	36
Humble	2,782	2,285	2,309	20	55	30
Pasadena	2,959	2,117	1,951	17	29	25
Texas City	2,617	1,636	2,317	15	26	25

## Regional Map



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09/02/2014

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